

Digital Landline (Voice) Summary of Charges

[Read this document side-by-side with your Terms + Conditions](#)

Version 3.0

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Standard UK Phone Calls

Prices valid from 05 January 2026.

	Connection Charge	Price Per Minute (£)
UK Landline	-	0.15
UK Mobile (07 / +44)	-	0.15
Freephone *	-	-
UK Pager (ff10)	-	0.15
UK Pager (ff3)	-	0.15
UK Pager (ff8)	-	0.15
UK Pager (ff9)	-	0.15
UK Pager (r)	-	0.15
UK Pager (ff6)	-	0.15

* Freephone numbers include any starting 050, 800 or any Ogi Customer Care number.

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UK Special Services Phone Calls

Phone calls to UK numbers starting 118, 084, 087, 09, etc are covered under the UK Special Services Standard and UK Special Services Tier 1-4. Service Numbers are always chargeable.

	Price Per Phone Call (£)	Price Per Minute (£)
UK NGCS SC001	-	0.00
UK NGCS SC002	-	0.01
UK NGCS SC003	-	0.02
UK NGCS SC004	-	0.03
UK NGCS SC005	-	0.04
UK NGCS SC006	-	0.05
UK NGCS SC007	-	0.06
UK NGCS SC008	-	0.07
UK NGCS SC009	-	0.08
UK NGCS SC010	-	0.09
UK NGCS SC046	0.05	-

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UK Special Services Tier 1

Phone calls to UK numbers starting 118, 084, 087, 09, etc are covered under the UK Special Services Standard and UK Special Services Tier 1-4. Service Numbers are always chargeable.

	Price Per Phone Call (£)	Price Per Minute (£)
UK NGCS SC011	-	0.10
UK NGCS SC012	-	0.11
UK NGCS SC013	-	0.12
UK NGCS SC014	-	0.13
UK NGCS SC015	-	0.15
UK NGCS SC047	0.10	-
UK NGCS SC074	0.05	0.05
UK NGCS SC075	0.10	0.10
UK NGCS SC092	0.07	0.07
UK NGCS SC093	0.13	0.13

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UK Special Services Tier 2

	Price Per Phone Call (£)	Price Per Minute (£)
UK NGCS SC016	-	0.20
UK NGCS SC017	-	0.25
UK NGCS SC018	-	0.30
UK NGCS SC048	0.15	-
UK NGCS SC049	0.25	-
UK NGCS SC050	0.30	-
UK NGCS SC081	-	0.18
UK NGCS SC082	-	0.22

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UK Special Services Tier 3

	Price Per Phone Call (£)	Price Per Minute (£)
UK NGCS SC019	-	0.35
UK NGCS SC020	-	0.36
UK NGCS SC021	-	0.40
UK NGCS SC022	-	0.45
UK NGCS SC023	-	0.46
UK NGCS SC024	-	0.50
UK NGCS SC025	-	0.55
UK NGCS SC026	-	0.60
UK NGCS SC027	-	0.65
UK NGCS SC028	-	0.70

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UK Special Services Tier 3

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	Price Per Phone Call (£)	Price Per Minute (£)
UK NGCS SC051	0.35	-
UK NGCS SC052	0.40	-
UK NGCS SC053	0.48	-
UK NGCS SC054	0.50	-

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UK Special Services Tier 4

	Price Per Phone Call (£)	Price Per Minute (£)
UK NGCS SC029	-	0.75
UK NGCS SC030	-	0.80
UK NGCS SC031	-	0.90
UK NGCS SC032	-	0.95
UK NGCS SC033	-	0.99
UK NGCS SC034	-	1.00
UK NGCS SC035	-	1.10
UK NGCS SC036	-	1.20
UK NGCS SC037	-	1.45
UK NGCS SC038	-	1.50

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	Price Per Phone Call (£)	Price Per Minute (£)
UK NGCS SC039	-	1.55
UK NGCS SC040	-	1.80
UK NGCS SC041	-	2.00
UK NGCS SC042	-	2.20
UK NGCS SC043	-	2.50
UK NGCS SC044	-	3.00
UK NGCS SC045	-	3.60
UK NGCS SC055	0.70	-
UK NGCS SC056	0.75	-
UK NGCS SC057	1.00	-

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	Price Per Phone Call (£)	Price Per Minute (£)
UK NGCS SC058	1.45	-
UK NGCS SC059	1.50	-
UK NGCS SC060	2.00	-
UK NGCS SC061	2.50	-
UK NGCS SC062	3.00	-
UK NGCS SC063	4.00	-
UK NGCS SC064	5.00	-
UK NGCS SC065	6.00	-
UK NGCS SC066	0.77	1.55
UK NGCS SC067	0.80	0.25

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	Price Per Phone Call (£)	Price Per Minute (£)
UK NGCS SC068	0.00	2.43
UK NGCS SC069	3.50	0.10
UK NGCS SC070	2.43	2.43
UK NGCS SC073	0.00	2.50
UK NGCS SC076	0.40	0.40
UK NGCS SC077	0.70	0.70
UK NGCS SC078	1.50	1.50
UK NGCS SC079	2.00	2.00
UK NGCS SC083	0.00	3.50
UK NGCS SC084	2.50	0.75

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UK Mobile Premium

	Connection Charge	Price Per Minute (£)
UK Mobile Virtual fw1	-	0.20
UK Mobile Virtual fw4	-	0.10
UK Mobile Virtual fw5	-	0.30
UK Mobile Virtual fw9	-	0.15
UK Mobile PNS pn1	-	0.20
UK Mobile Special Services g6	-	0.20

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UK Mobile Premium

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Tier 1	Connection Charge	Price Per Minute (£)
UK Mobile Virtual fw8	-	0.50
UK Mobile PNS e	-	0.50
UK Mobile PNS f	-	0.50
UK Mobile 1	-	0.50

Tier 2	Connection Charge	Price Per Minute (£)
UK Premium, Specialist or Other	-	5.00

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All prices includes VAT. Phone call times are rounded up to the nearest minute and charged at the published rate per minute.

	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
Abkhazia	-	0.55	0.55
Afghanistan	-	0.40	0.40
Albania	-	0.40	0.75
Algeria	-	0.15	1.60
American Samoa	-	0.85	0.85
Andorra	-	0.15	0.40
Angola	-	0.15	0.30
Anguilla	-	0.35	0.45
Antigua and Barbuda	-	0.55	0.55
Argentina	-	0.15	0.30

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	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
Armenia	-	0.30	0.40
Armenia (Kababakh)	-	0.20	0.25
Aruba	-	0.45	0.45
Australia	-	0.15	0.15
Austria	-	0.25	0.50
Austria (special services)	-	0.60	-
Azerbaijan	-	0.40	0.60
Bahamas	-	0.55	0.55
Bahrain	-	0.25	0.25
Bangladesh	-	0.15	0.15

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	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
Barbados	-	0.40	0.45
Belarus	-	0.70	0.70
Belgium	-	0.75	0.80
Belgium (Proximus)	-	-	0.20
Belgium (Universal Access)	-	0.40	-
Belize	-	0.50	0.50
Benin	-	0.55	0.60
Bermuda	-	0.15	0.15
Bhutan	-	0.15	0.15
Bolivia Cochabamba (Rural)	-	0.20	-

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	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
Bolivia	-	0.40	-
Bosnia and Herzegovina	-	0.40	0.85
Botswana	-	0.40	0.45
Brazil	-	0.15	0.15
British Virgin Islands	-	0.40	0.45
Brunei Darussalam	-	0.15	0.15
Bulgaria	-	0.20	0.75
Burkina Fazo	-	0.90	0.90
Burundi	-	1.20	1.20
Cambodia	-	0.15	0.15

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	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
Cameroon	-	0.25	0.70
Canada 250 British Columbia	-	0.50	-
Canada 867 UK Territory	-	0.50	-
Canada	-	0.15	-
Canada (Non-geo)	-	0.25	-
Cape Verde	-	0.25	0.60
Cayman Islands	-	0.40	0.40
Central African Republic	-	0.75	1.20
Central African Republic (Nati)	-	-	0.65
Central African Republic (Orange)	-	-	0.65

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	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
Chad	-	1.50	1.10
Chile	-	0.15	0.15
Chile (Easter Island)	-	1.30	-
Chile (Rural)	-	1.80	-
China	-	1.20	1.20
Colombia	-	0.15	0.15
Comoros	-	1.55	1.25
Congo	-	1.10	1.10
Costa Rica	-	0.15	0.15
Croatia	-	0.60	0.85

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Cuba	-	1.50	-
Cyprus	-	0.15	0.20
Czech Republic	-	0.15	0.25
Democratic Republic of Timor-Leste	-	0.50	0.50
Denmark	-	0.15	0.75
Dominica	-	0.50	0.50
Dominican Republic	-	0.20	0.20
Dominican Republic of Congo	-	0.95	0.95
Ecuador	-	0.35	0.45
Egypt	-	0.20	0.25

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	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
El Salvador	-	0.20	0.30
Equatorial Guinea	-	0.95	0.95
Eritrea	-	0.45	0.45
Estonia	-	0.15	0.75
Ethiopia	-	0.45	0.45
Faroe Islands	-	0.15	0.15
Fiji	-	0.80	0.80
Finland	-	0.70	0.70
France	-	0.35	0.40
France (Globalstar)	-	-	0.80

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France (SFR)	-	-	0.15
French Guiana	-	0.15	0.60
French Polynesia	-	0.60	0.70
Gabon	-	0.85	0.85
Gabon (USAN)	-	-	1.50
Gambia	-	0.85	0.85
Georgia	-	0.65	0.65
Georgia (QCELL)	-	-	1.10
Georgia (Tbilisi)	-	-	0.35
Germany	-	0.15	0.15

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Germany (O2)	-	-	0.45
Germany (Vodafone)	-	-	0.45
Ghana	-	0.65	0.60
Ghana (Accra)	-	-	0.50
Gibraltar	-	0.15	0.25
Greece	-	0.15	0.20
Greenland	-	0.20	0.40
Grenada	-	0.40	0.50
Guadeloupe	-	0.15	0.35
Guam	-	0.15	-

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Guatemala	-	0.30	0.30
Guatemala (Telgua)	-	0.20	-
Guinea	-	0.95	0.95
Guinea-Bissau	-	1.10	1.10
Guyana	-	0.55	0.55
Haiti	-	0.95	0.95
Honduras	-	0.40	0.40
Hong Kong	-	0.15	0.15
Hungary	-	0.15	0.15
Iceland	-	0.15	0.15

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	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
India	-	0.15	0.15
Indonesia	-	0.15	0.15
Iran	-	0.30	0.40
Iraq	-	0.40	0.45
Ireland	-	0.15	0.15
Israel	-	0.15	0.15
Israel (Outlying)	-	0.35	0.35
Italy	-	0.15	0.60
Ivory Coast	-	0.75	0.75
Jamaica	-	0.45	0.45

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	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
Japan	-	0.15	0.15
Jordan	-	0.35	0.35
Kazakhstan	-	0.15	0.40
Kenya	-	0.60	0.50
Kenya (Safaricom)	-	-	0.25
Kosovo	-	1.10	1.10
Kuwait	-	1.10	0.15
Kyrgyzstan	-	0.40	0.40
Laos	-	0.20	-
Latvia	-	0.95	0.75

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	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
Lebanon	-	0.20	0.35
Lesotho	-	1.10	1.10
Liberia	-	0.85	0.85
Libya	-	0.55	0.60
Liechtenstein	-	0.15	0.15
Lithuania	-	0.35	0.85
Luxembourg	-	0.45	0.45
Macau	-	0.25	0.25
Macedonia	-	0.35	0.80
Madagascar	-	1.20	1.30

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	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
Malawi	-	0.80	0.90
Malaysia	-	0.15	0.15
Maldives	-	2.50	2.50
Mali	-	0.90	0.90
Mail (Orange)	-	-	0.35
Malta	-	0.95	0.95
Mariana Islands	-	0.15	-
Marshall Islands	-	0.50	-
Martinique	-	0.15	0.60
Mauritania	-	1.95	1.20

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Mauritius	-	0.30	-
Mayotte Island	-	1.95	1.25
Mexico	-	0.15	-
Micronesia	-	1.00	-
Moldova	-	0.80	0.80
Moldova (Transnistria)	-	0.45	-
Monaco	-	0.15	1.10
Mongolia	-	0.15	0.15
Montenegro	-	0.85	0.85
Montenegro (T-Mobile)	-	-	1.60

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	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
Montserrat	-	0.65	-
Morocco	-	0.15	1.25
Morocco (Mediatelecom)	-	0.35	-
Morocco (WanaRM)	-	-	0.20
Mozambique	-	0.50	0.50
Myanmar	-	0.60	0.60
Myanmar (Telenor)	-	-	0.25
Namibia	-	0.25	0.25
Nepal	-	0.35	0.35
Nepal (Smart Mobile)	-	-	0.20

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Netherlands Antilles	-	0.40	0.40
Netherlands	-	0.60	0.60
New Caledonia	-	1.20	-
New Zealand	-	0.15	0.15
Nicaragua	-	0.55	0.70
Nicaragua (Movistar)	-	-	0.55
Niger	-	0.95	0.70
Nigeria	-	0.20	0.20
North Korea	-	0.95	-
Norway	-	0.15	0.15

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Norway (Special Services)	-	0.60	-
Oman	-	0.25	0.45
Pakistan	-	0.15	0.15
Palau	-	0.50	0.50
Palestine	-	0.35	0.35
Panama	-	0.15	0.25
Paraguay	-	0.15	0.20
Peru	-	0.15	0.15
Peru (Rural)	-	0.65	-
Philippines	-	0.25	0.25

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Poland	-	0.15	0.25
Poland (Centernet)	-	-	0.60
Portugal	-	0.15	1.10
Puerto Rico	-	0.15	0.15
Qatar	-	0.35	0.35
Reunion Island	-	-	1.20
Reunion Island (Orange)	-	-	0.25
Romania	-	0.15	0.15
Russia	-	0.15	0.15
Russia (Moscow)	-	0.15	-

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San Marino	-	0.15	0.45
Sao Tome + Principe Special	-	1.25	-
Saudi Arabia	-	0.20	0.25
Senegal	-	0.85	0.85
Senegal (Dakar)	-	0.50	-
Senegal (MSU)	-	-	0.50
Serbia	-	0.40	0.95
Seychelles	-	1.40	1.40
Sierra Leone	-	1.10	1.10
Singapore	-	0.25	0.15

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	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
Slovakia	-	0.15	0.20
Slovenia	-	0.50	0.90
Somalia	-	1.10	1.10
Somalia (Golis)	-	0.75	-
Somalia (Hormuud)	-	-	0.60
South Africa	-	0.35	0.45
South Korea	-	0.15	0.15
South Sudan	-	1.00	1.10
Spain	-	0.15	0.40
Spain (Prefix 902)	-	1.10	-

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	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
Spain (Shared Cost)	-	0.85	-
Spain (VoIP)	-	0.85	-
Spain (Orange)	-	-	0.40
Spain (Personal)	-	0.85	-
Spain (Telefonica)	-	-	0.40
Sri Lanka	-	0.35	0.35
St. Lucia	-	0.55	0.55
St. Maarten	-	0.25	-
St. Pierre and Miquelon	-	1.10	1.10
St. Vincent and Grenadines	-	0.55	0.55

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	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
St. Kitts and Nevis	-	0.45	0.55
Sudan	-	0.40	0.40
Sunda (Kanar)	-	0.25	-
Suriname	-	1.10	1.10
Swaziland	-	0.25	0.75
Sweden	-	0.15	0.75
Sweden (H3G)	-	-	0.80
Switzerland	-	0.15	1.10
Switzerland (Shared Cost)	-	0.15	-
Syria	-	0.45	0.60

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Taiwan	-	0.15	0.25
Tajikistan	-	0.40	0.40
Thailand	-	0.15	0.15
Togo	-	0.80	0.80
Trinidad and Tobago	-	0.40	0.50
Tunisia	-	1.80	1.80
Turkey	-	0.15	0.15
Turkey (Norther Cyprus)	-	0.15	0.45
Turkey (Avea)	-	-	0.35
Turkey (Turkcell)	-	-	0.65

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	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
Turkmenistan	-	0.25	0.25
Turks and Caicos Islands	-	0.45	0.55
Uganda	-	0.85	0.85
Ukraine	-	0.30	0.55
United Arab Emirates	-	0.40	0.40
United Nations (OCH)	-	0.40	-
United States (OnNet, AK, 907)	-	0.15	-
United States (OnNet, HI, 808)	-	0.15	-
Uruguay	-	0.15	0.35
Uruguay (Claro)	-	-	0.20

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	Connection Charge	Landline Per Minute (£)	Mobile Per Minute (£)
US Virgin Islands	-	0.15	-
Uzbekistan	-	0.20	0.20
Vatican City	-	0.15	-
Venezuela	-	0.15	0.20
Venezuela (Cantv)	-	0.20	-
Vietnam	-	0.15	0.15
Wallis and Futuna Islands	-	0.70	-
Yemen	-	0.30	0.30
Zambia	-	1.10	1.10
Zimbabwe	-	0.45	1.20

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Some numbers are toll free (no charge), including:
UK Fraud Line (159), NHS Direct Wales Helpline (0845 46 47), UK Emergency & Non-Emergency (112, 999, 101, 105, 111, 119)

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