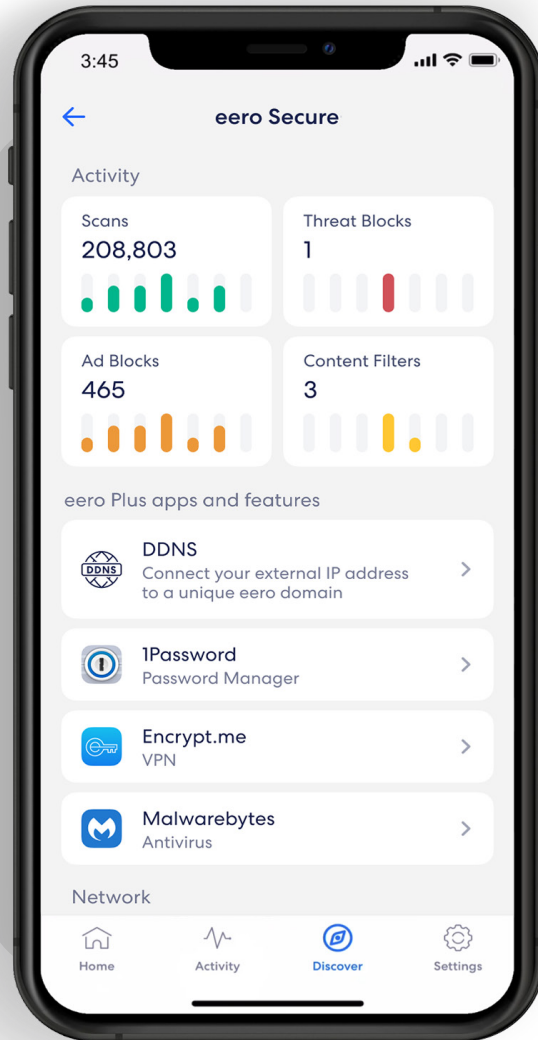




eero



How-to guide

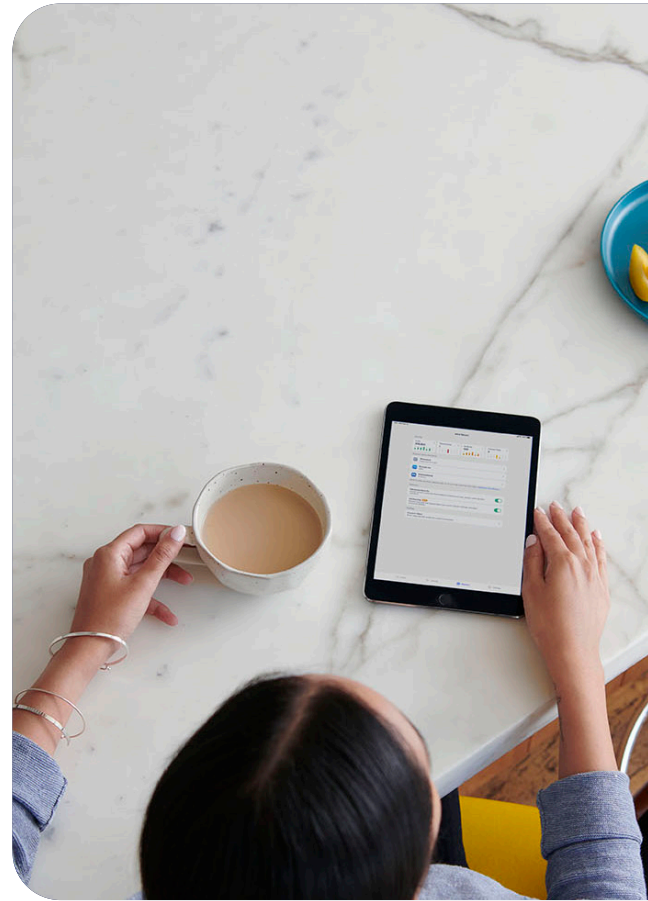
Getting started with your eero Secure subscription.

November 2023

Security and safety for the connected home.

eero Secure adds security and safety services to your eero devices, such as active threat protection and advanced parental controls. It can also give you deeper insights into your network data usage and help improve your browsing experience.

Whether you're setting up eero Secure for the first time or looking to do more, we've got you covered with the steps to set up and use eero Secure.



Contents

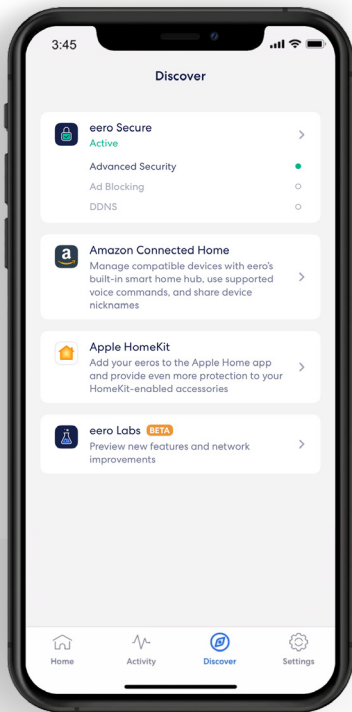
- 1. Advanced Security 3
- 2. Ad Block 4
- 3. Profiles 5
- 4. Content Filters (*from Discover tab*). 7
- 5. Content Filters (*from Profile*) 9
- 6. Block apps 10
- 7. Block & Allow Sites 13
- 8. eero Internet Backup. 15
- 9. Data Usage 16
- 10. Activity Center 17
- 11. Notifications. 18



Advanced Security

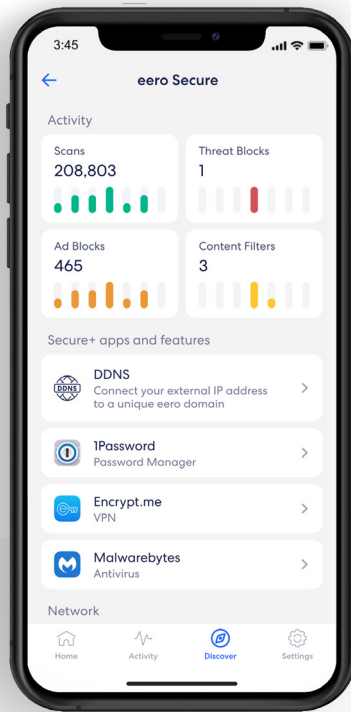
Help keep your family safe from accidentally visiting malicious sites that may infect your devices.

Turn on advanced security from the **Discover** tab in your eero mobile app.



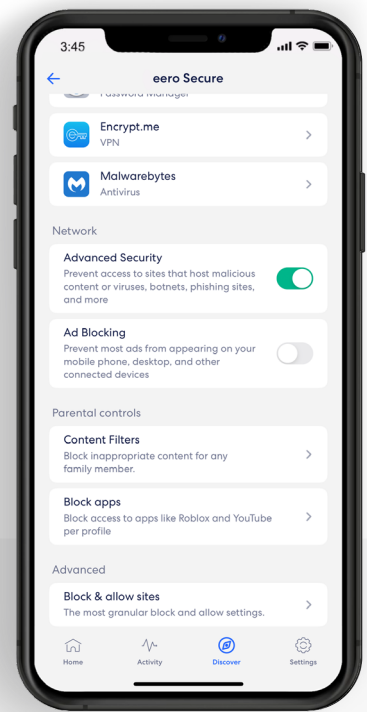
1.

Tap on eero Secure.



2.

Scroll down to the Security & privacy section.



3.

Toggle on Advanced Security.

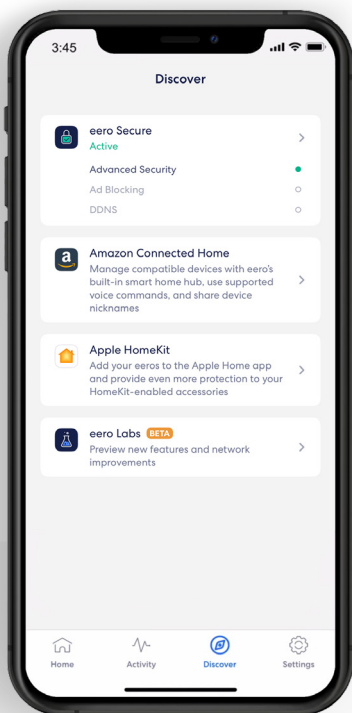




Ad Block

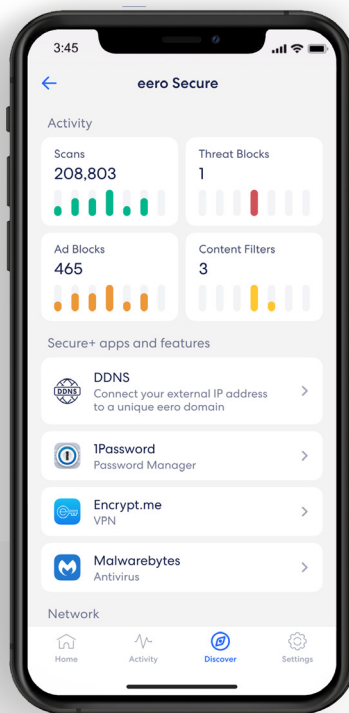
Improve your browsing experience by blocking a variety of ads on your devices.

Turn on ad blocking from the **Discover** tab in your eero mobile app.



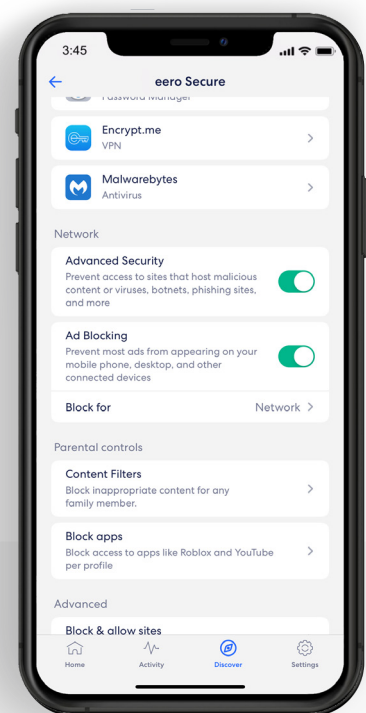
1.

Tap on
eero Secure.



2.

Scroll down to the
Security & privacy
section.



3.

Toggle on
Ad Blocking.

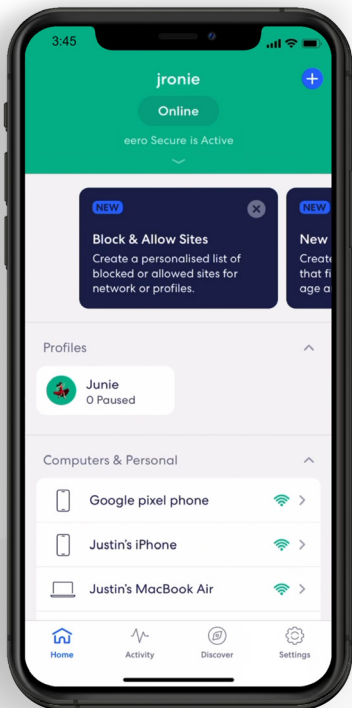




Profiles

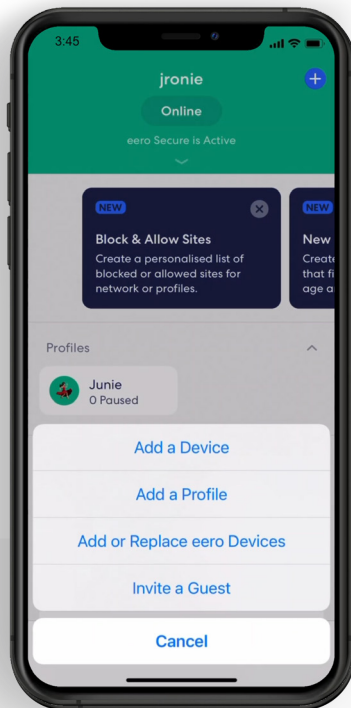
Create profiles so that you can set custom schedules, control internet access, and apply content filters by profile.

Create a profile from the Home tab in the eero mobile app.



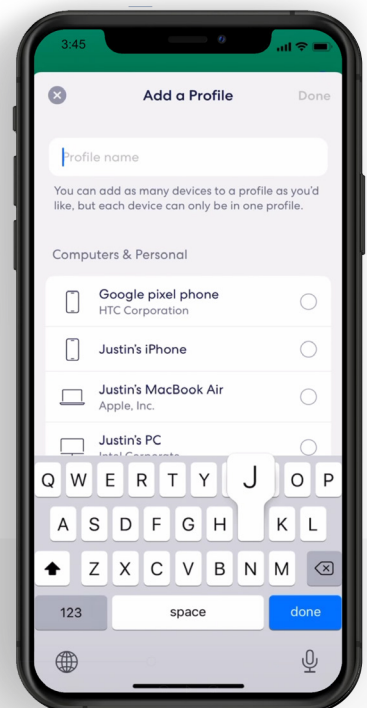
1.

Tap on the + in the top right.



2.

Select *Add a Profile* from the pop-up menu.



3.

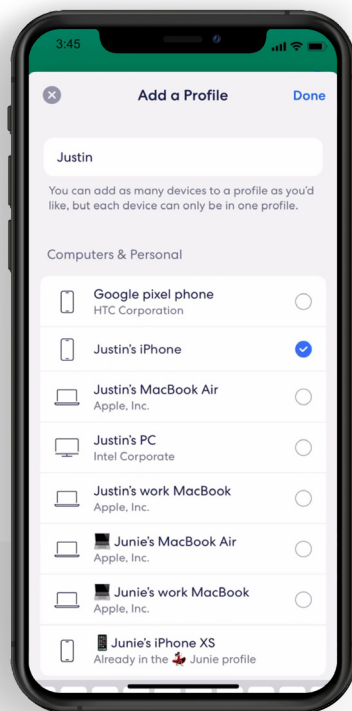
Add a profile name.





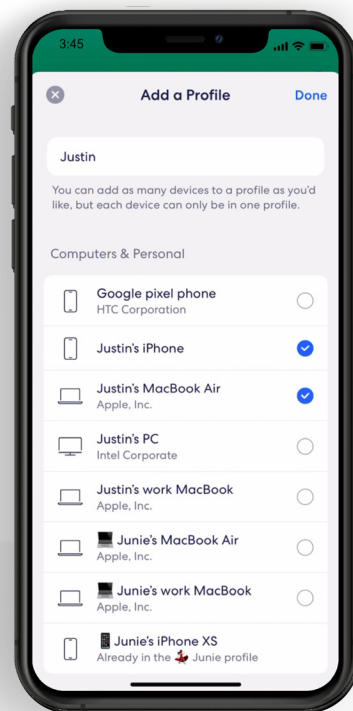
Profiles *(continued)*

Create profiles so that you can set custom schedules, control internet access, and apply content filters by profile.



4.

Select which devices to add to the profile.



5.

Tap *Done*.

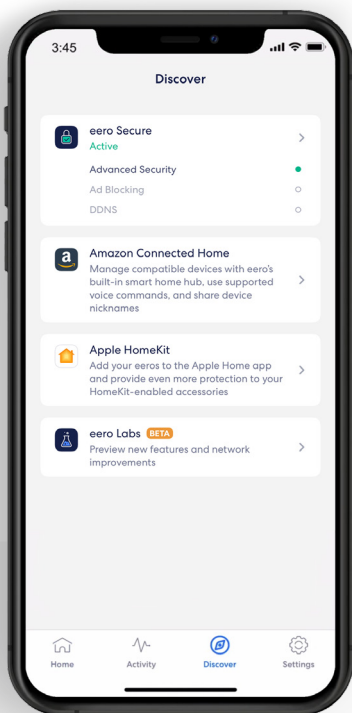




Content Filters

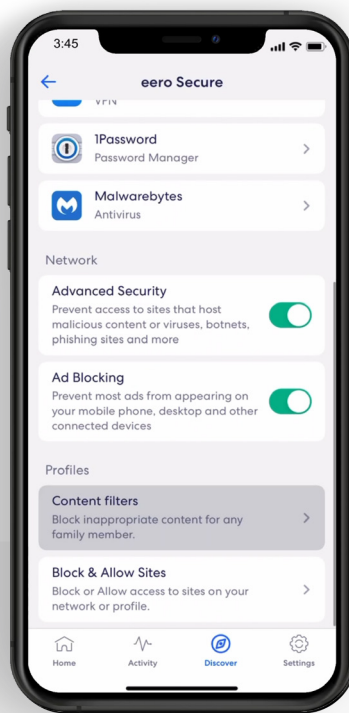
Set restrictions for designated devices based on preset age ranges or content categories.

Set up content filters from the **Discover** tab in the eero mobile app.



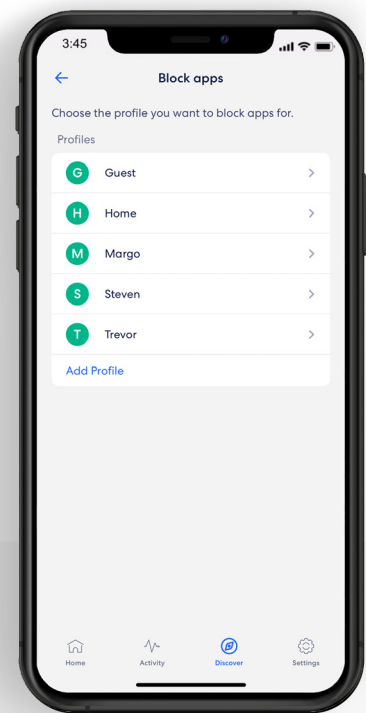
1.

Tap on eero Secure.



2.

Scroll down to the *Parental controls* section, and select *Content filters*.



3.

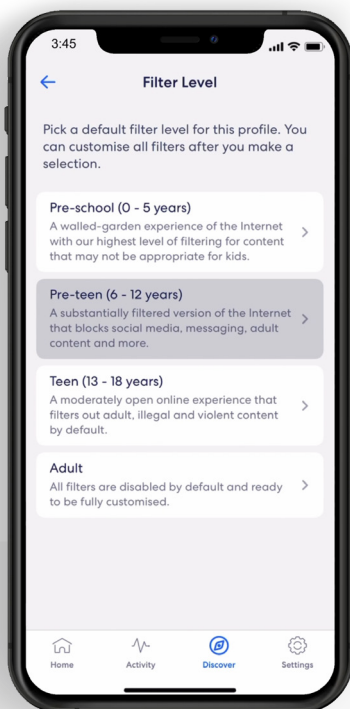
Select the profile for which you want to set up content filters.





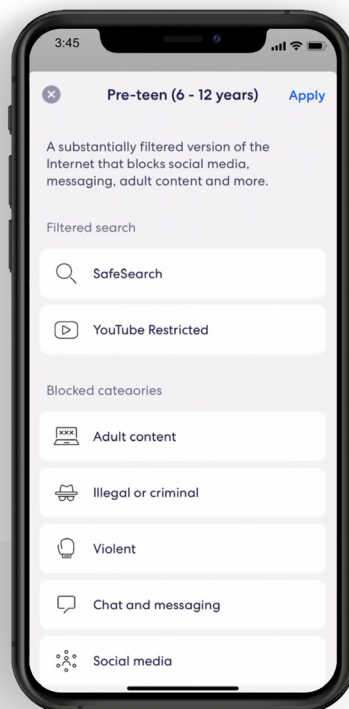
Content Filters *(continued)*

Set restrictions for designated devices based on preset age ranges or content categories.



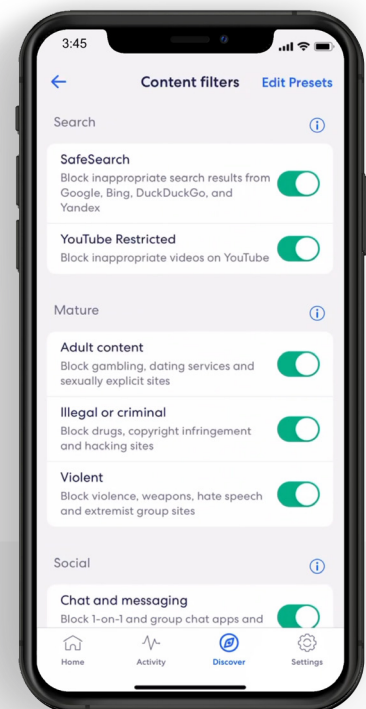
4.

Tap the desired filter template.



5.

Review options and tap *Apply*.



6.

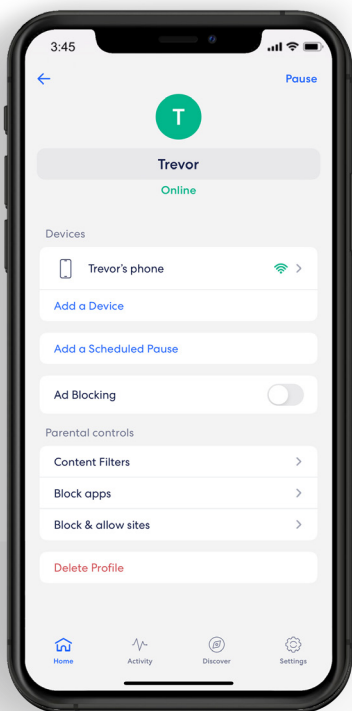
Toggle on/off individual content filter categories as desired.





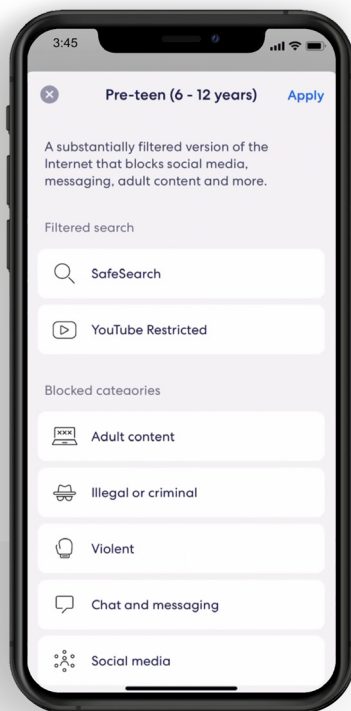
Content Filters *(continued)*

Set up content filters from a **Profile** in the eero mobile app.



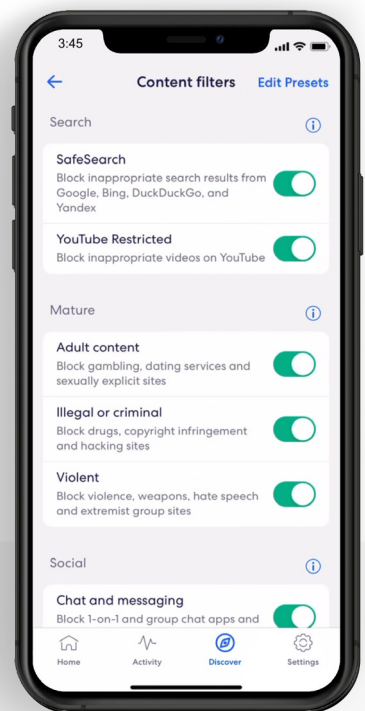
1.

Select *Content filters*.



2.

Tap the desired filter template and tap *Apply*.



3.

Toggle on/off individual content filter categories as desired.

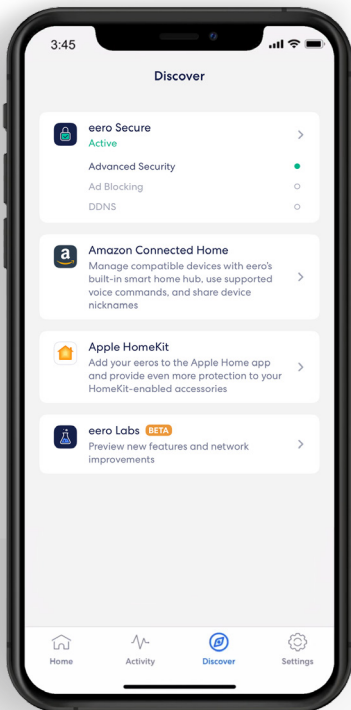




Block apps

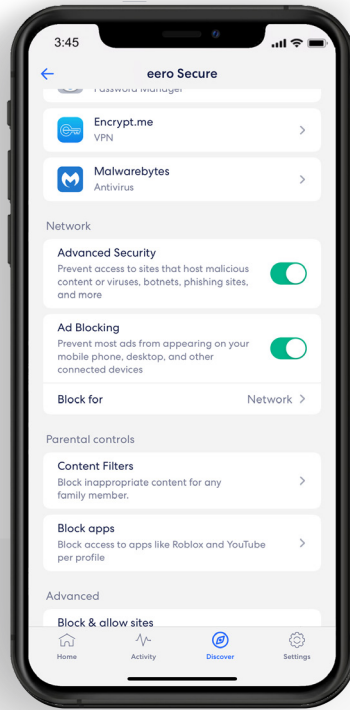
Block select apps for designated profiles.

Set up Block app from the **Discover** tab in the eero mobile app.



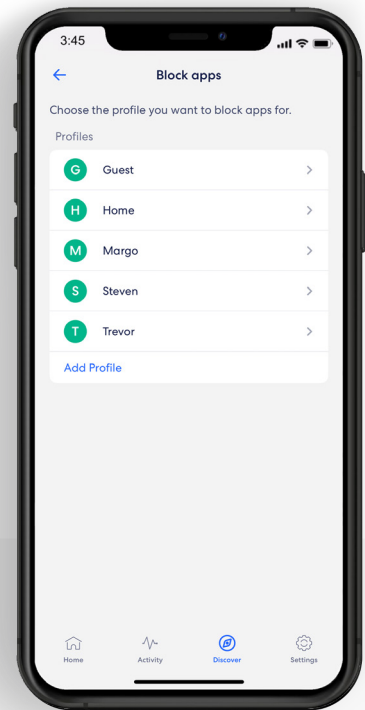
1.

Tap on *eero Secure*.



2.

Scroll down to the *Parental controls* section, and select *Block apps*.



3.

Select the profile for which you want to block apps.

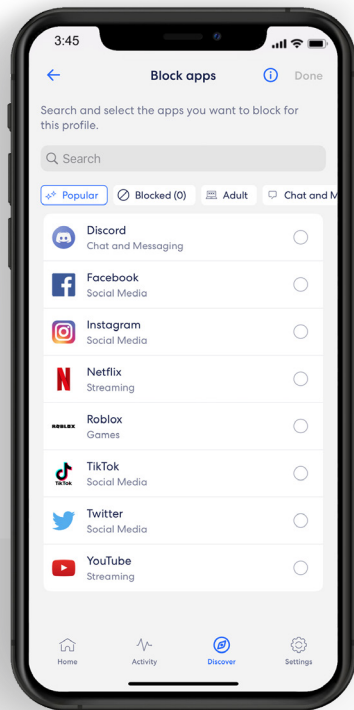




Block apps *(continued)*

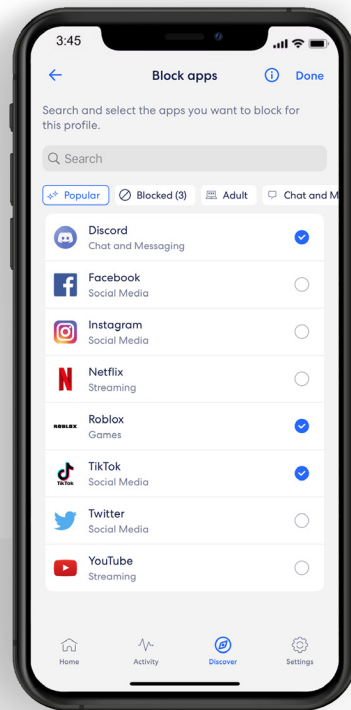
Block select apps for designated profiles.

Set up Block app from the **Discover** tab in the eero mobile app.



4.

Select the apps that you want to block.



5.

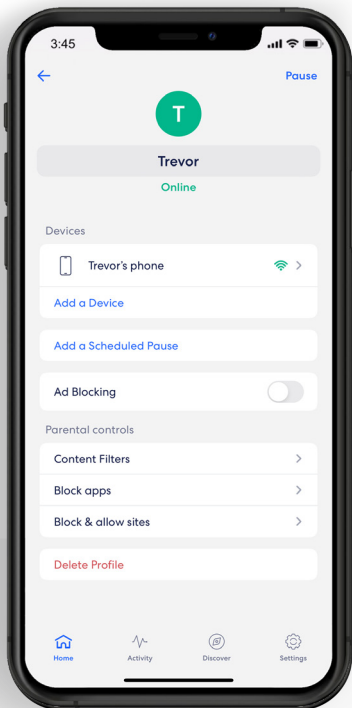
Confirm selection by tapping *Done*.





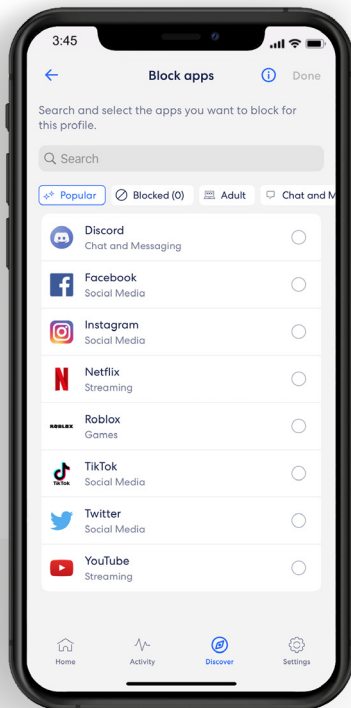
Block apps *(continued)*

Set up content filters from a **Profile** in the eero mobile app.



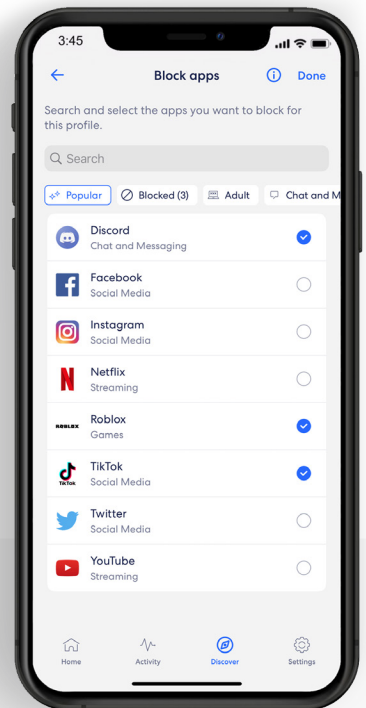
1.

Select *Block apps*.



2.

Select the apps that you want to block.



3.

Confirm selection by tapping *Done*.

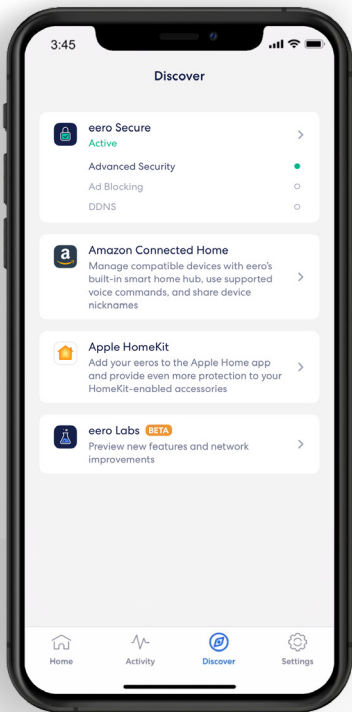




Block & Allow Sites

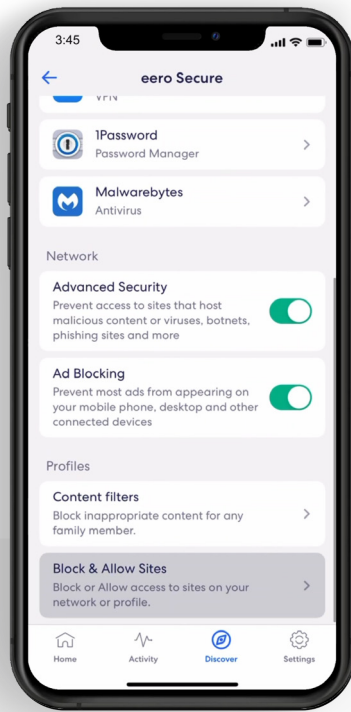
Help prevent particular websites from displaying on certain family members' devices.

Add a site to block from the **Discover** tab in the eero mobile app.



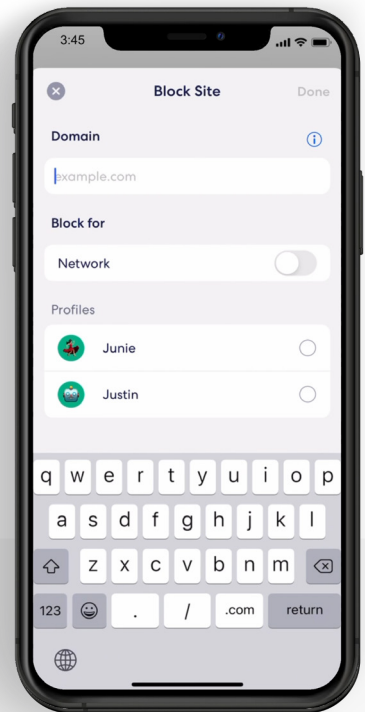
1.

Tap on eero Secure.



2.

Scroll down to the Parental controls section, and select **Block & Allow Sites**.



3.

Tap **Add Blocked Site**.



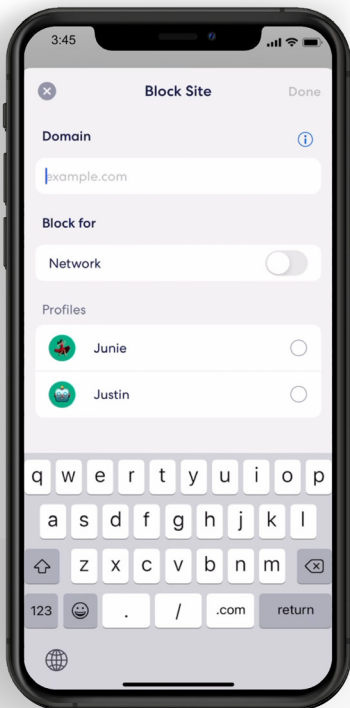


Block & Allow Sites *(continued)*

Help prevent particular websites from displaying on certain family members' devices.

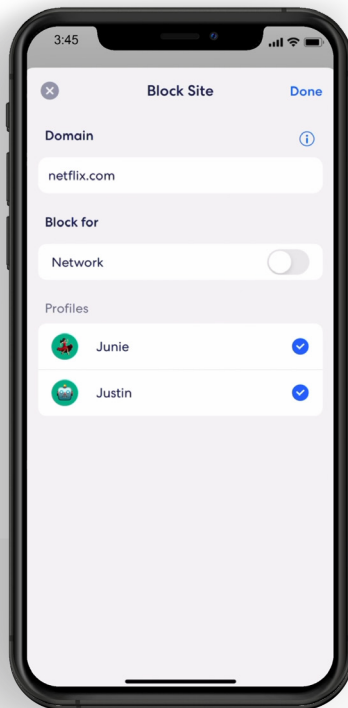
For Allowed sites:

To add an allowed site, follow these same steps but toggle to the Allowed tab and select **Add Allowed Site** on Step 3.



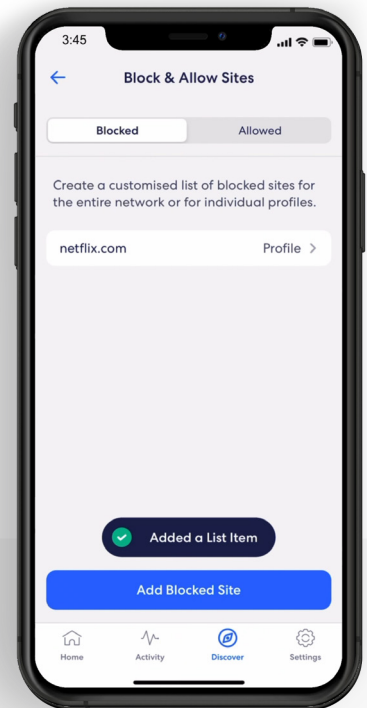
4.

Enter the URL of the website you wish to block and select the *Profile* associated with the blocked site.



5.

Or select *Network* to block it for all devices on the network.



6.

The blocked site now appears in the list with the associated profiles.

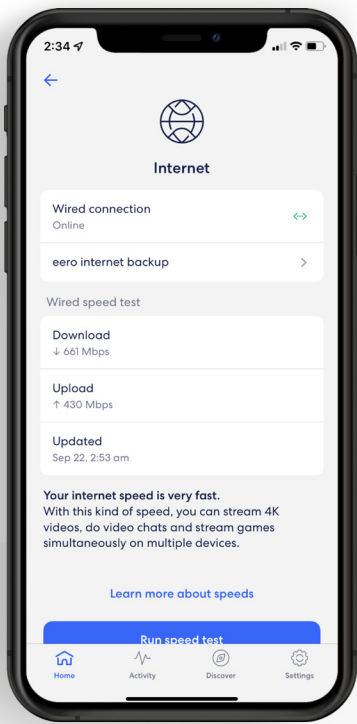




eero Internet Backup

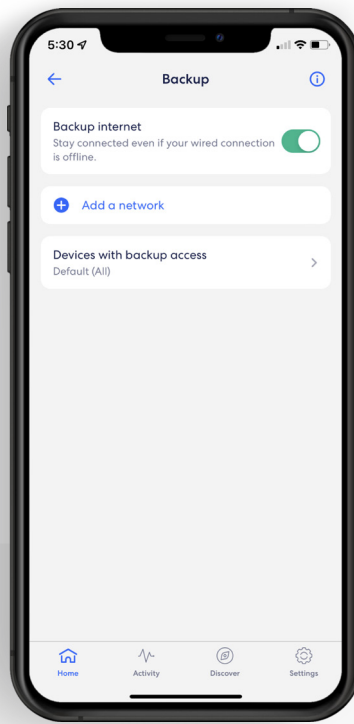
Keep your wifi up and running when your wired connection goes down.

Manage eero Internet Backup from the **Home** tab in the eero mobile app.



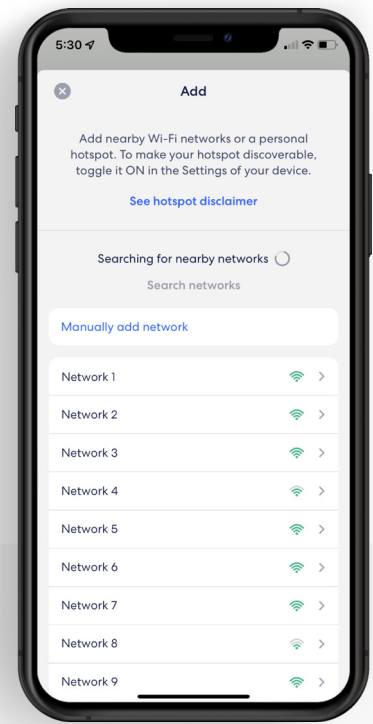
1.

Tap on *Internet* and select *eero Internet Backup*.



2.

Toggle on eero Internet Backup to turn on.



3.

Click on *Add a network*. Select your network from the list and enter your password.

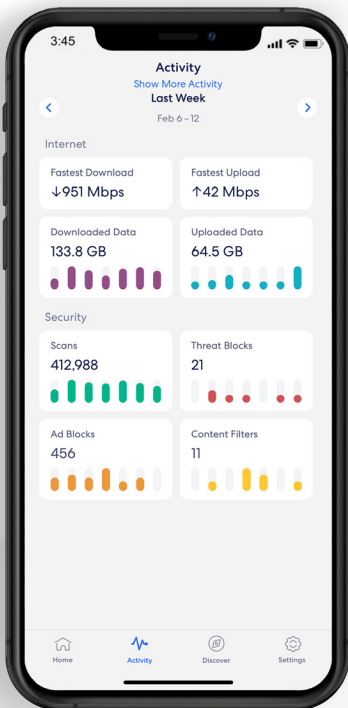




Data Usage

View historical data usage by profile or device with daily, weekly, or monthly snapshots.

View data usage activity from the **Activity** tab in the eero mobile app.



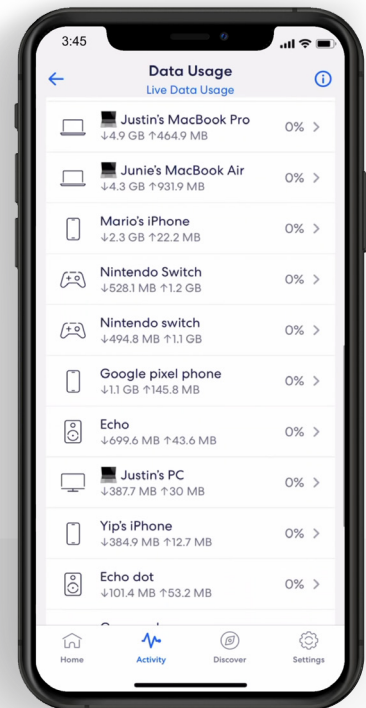
1.

Tap on the
*Downloaded or
Uploaded Data* block.



2.

Navigate between
Day, Week, and Month
tabs, and the *Profiles*
and *Devices* tabs.



3.

Select a profile or device
to view more details.

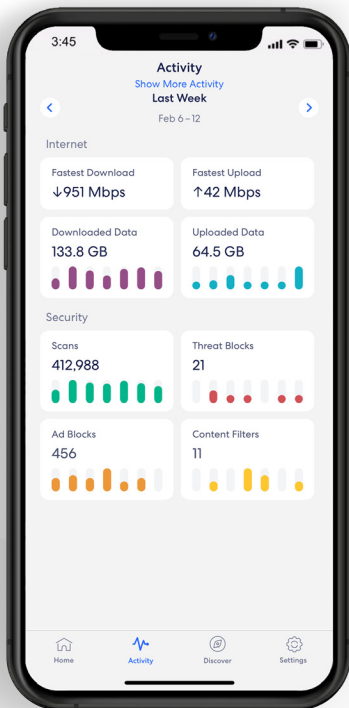




Activity Center

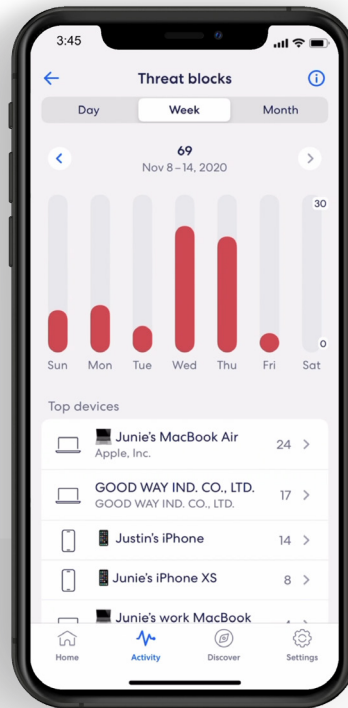
See how many filters eero Secure has performed and how many threats it has blocked.

View scans and threat blocks activity from the **Activity** tab in the eero mobile app.



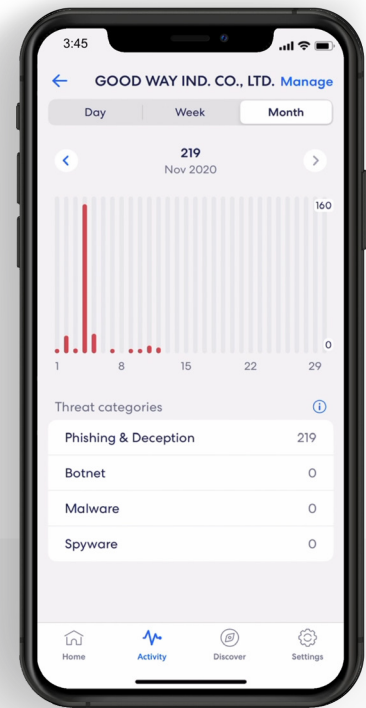
1.

Tap on the *Scans* or *Threat blocks* block.



2.

Navigate between the *Day*, *Week*, and *Month* tabs.



3.

Select a top device to view more details.

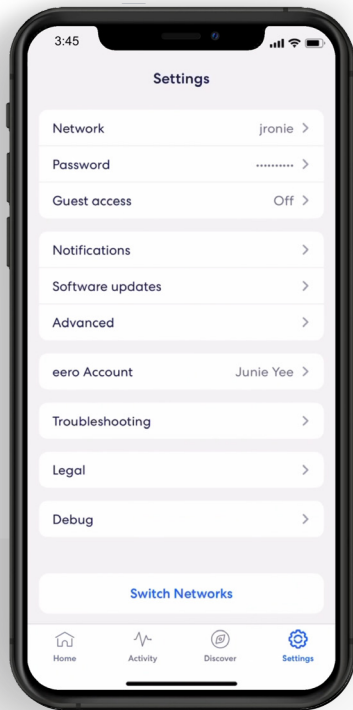




Notifications

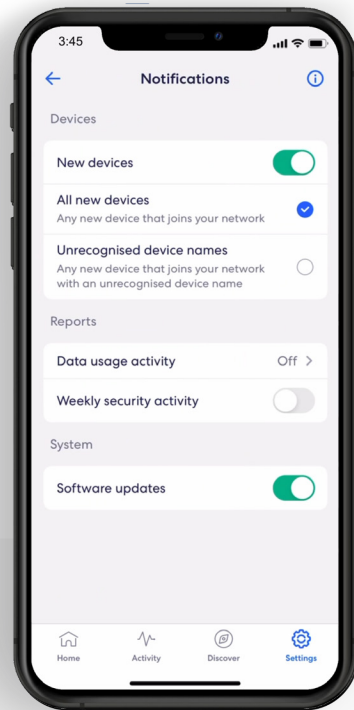
Manage which eero Secure notifications you receive.

Manage notifications from the **Settings** tab in the eero mobile app.



1.

Select *Notifications*.



2.

Customize notifications to your liking.





For troubleshooting and further support visit ogi.wales/help

For more details about eero subscription features, visit eero.com/eero-secure