



Business Services Price Guide

Please read this document side-by-side with your Terms and Conditions.
All prices in this document exclude VAT.

Ogi Pro Business Broadband (on-net services – provided over the Ogi-owned network)

Ogi's business broadband services are charged monthly on a contractual or rolling basis. Prices valid from 01 November 2026.

Package	12-Months	24-Months	36-Months	Rolling
Ogi Pro Lite	£40.00	£35.00	£30.00	£49.00
Ogi Pro 300	£56.00	£51.00	£46.00	£65.00
Ogi Pro 500	£68.00	£63.00	£58.00	£77.00
Ogi Pro 900	£85.00	£80.00	£75.00	£94.00

Minimum 12-month commitment. Equipment supplied to you including the Optical Network Terminal (ONT) and router(s) are included as part of the standard package cost. If you'd like to continue using your own equipment you can. Your contract price will stay the same. Terms apply.

Business Broadband Installation (on-net)

Ogi's business broadband installation is a one-off charge for standard and enhanced installations on the Ogi network. Prices valid from 05 January 2026.

Product	Standard installation fee
All on-net business services	£125.00

Installation options

Additional works outside of standard installation is charged at 60-minute intervals – and must be booked in advance.

	Pre-installation survey	Additional visit(s) charged per hour	Custom requirements
Excess Construction	£0.00	£65.00	Quoted
Structured Cabling	-	-	Quoted

Any extra visits asked for by a customer after installation (e.g. to wire additional points or to move the ONT) will be charged at the additional visit(s) rate for a minimum 60-minute timeslot (or multiples of).

Customer Premises Equipment (CPE)

Core CPE	Additional CPE	12-Months	24-Months	36-Months	Rolling
Zyxel EX3301	WX3100	£4.50^	£2.50^	£2.50^	-

^ Charged monthly for the duration of the contract.

IP Address Range Add-on

Option	Quantity	Price
Additional IP Address Range	Each Range	£50.00 a month
Static IP Address	Each IP Address	£10.00 a month

Ogi Alt Business Broadband Services

(off-net services – provided over the Openreach network)

Ogi’s business broadband services are charged monthly on a contractual or rolling basis. Prices valid from 01 November 2026. Installation provided by Openreach.

Package Upload (download)	Installation (12-month) Contract	Installation (24-month) Contract	Installation (36-month) Contract
Ogi Pro 80 (20)	£49.00	£25.00	-
Ogi Pro 160 (30)	£49.00	£25.00	-
Ogi Pro 220 (30)	£49.00	£25.00	-
Ogi Pro 330 (50)	£49.00	£25.00	-
Ogi Pro 500 (75)	£49.00	£25.00	-
Ogi Pro 1000 (115)	£49.00	£25.00	-
Ogi Pro 1000 (220)	£49.00	£25.00	-

^ FTTC products discontinued from 31 January 2027 as part of the UK-wide PSTN switch off.

Installation options (off-net)

Additional works outside of standard installation is charged at 60-minute intervals – and must be booked in advance.

	Price
Excess Construction	Quoted
Structured Cabling	Quoted

Business Broadband Core Services (off-net)

Ogi's digital landline (voice) services are charged monthly on a 30-day rolling basis. Prices valid from 01 November 2026.

Package Upload (download)	12-Months	24-Months	36-Months	Rolling
Ogi Pro 80 (20)	£48.00	£38.00	£34.00	£57.00
Ogi Pro 160 (30)	£49.00	£39.00	£35.00	£58.00
Ogi Pro 220 (30)	£65.00	£54.00	-	-
Ogi Pro 330 (50)	£54.00	£44.00	£40.00	£63.00
Ogi Pro 500 (75)	£59.00	£49.00	£45.00	£68.00
Ogi Pro 1000 (115)	£64.00	£54.00	£50.00	£73.00
Ogi Pro 1000 (220)	£253.00	£211.00	-	-

Minimum 12-month contract. If not renewed, at the end of the contract your service will continue at the advertised rolling price, but with no SLA or warranty.

^ FTTC products discontinued from 31 January 2027 – as part of the UK-wide PSTN switch off.

Customer Premises Equipment (CPE)

Package	Core CPE	Additional CPE	12-Months	24-Months	Rolling
Ogi Pro FTTP	Zyxel DX3301	WX3100	£4.50^	£2.50^	-

^ Charged monthly for the duration of the contract.

IP Address Range Add-on

Option	Quantity	Price
Additional IP Address Range	Each Range	£50.00 a month
Static IP Address	Each IP Address	£10.00 a month

Damaged, Unreturned or Faulty Equipment

All prices exclude VAT.

Unreturned Hardware – End of Contract Costs

These are the charges for any hardware that isn't returned to us at the end of the contract (or if you end the contract early with a contract buy-out scheme).

Hardware (Equipment)	Price
Zyxel DX3301	£25.00
Zyxel EX3301	£25.00
Zyxel WX3100	£25.00
Power Supply	£8.50
Optical Network Terminal (ONT)	£30.00

Equipment supplied to you including the Optical Network Terminal (ONT) and router(s) are included as part of the standard package cost. The Optical Network Terminal (ONT) should stay in place after the contract ends, unless you or the landlord asks for it to be removed. If the ONT isn't available or has been unplugged and lost, a £35.00 charge will apply.

Unreturned Hardware – Ceased Contract Costs

Hardware (Equipment)	End of Contract Cost
Zyxel DX3301	£50.00
Zyxel EX3301	£50.00
Zyxel WX3100	£50.00
Power supply	£8.50
Optical Network Terminal (ONT)	£30.00

The Optical Network Terminal (ONT) should stay in place after the contract ends, unless you or the landlord asks for it to be removed. If the ONT isn't available or has been unplugged and lost, a £35.00 charge will apply.

Damaged Hardware

When hardware is reported as faulty, but after inspection it is confirmed that the equipment is damaged or broken due to mis-use, the replacement fees are:

Hardware (Equipment)	End of Contract Cost
Zyxel DX3301	£55.00
Zyxel EX3301	£55.00
Zyxel WX3100	£55.00
Power supply	£8.50
Optical Network Terminal (ONT)	£30.00

Out of Contract Faulty or Damaged Hardware

When hardware is reported as faulty, but after inspection it is confirmed that the equipment is damaged or broken due to mis-use, and the customer is out of contract, the replacement fees are:

Hardware (Equipment)	End of Contract Cost
Zyxel DX3301	£55.00
Zyxel EX3301	£55.00
Zyxel WX3100	£55.00
Power Supply	£8.50
Optical Network Terminal (ONT)	£30.00

Call Out Fee(s) – No Fault Found

In the event an engineer visits and there is no fault found, a charge to cover the call-out might be applied to the account.

Reason	Price
No fault found	£50.00

Term

All pricing is for 12, 24 or 36-month contracts. In the event a contract expires, SLAs will be suspended, there will be no financial recourse for outages, and fees may be due for faulty routers.

Post Installation Cooling-off or Cancellation Fees

If the customer decides to cancel the service during a cooling off period and the installation has already taken place, the customer will be required to pay the post installation cooling-off cancellation fee equating to the full cost of an installation of £125. The hardware would need to be returned or paid for as per the terms above.

Contract Cease Fees

In the event a contract is cancelled mid-term (ceased), the customer will owe Ogi the whole / full months' fees of the full price core service for the remaining term of the contract. Their hardware must be returned in good condition and fully working.

Add-Ons – CPE

Additional CPE is only available to customers within a contract. If a customer wishes to add CPE during a contract term, they can, providing they are more than 3 months from the end of their contract. If less than 3 months they will need to enter into a new 12-, 24-or 36-month contract.

If the additional CPE is cancelled during the term it must be returned in good condition else a charge will be levied as per terms.

Voice Over Internet Protocol (VOIP)

These services are designed for medium and large businesses.

Set-up

Option	Note	Price
Configuration (<20 Licenses)	Up to 20 end points or licences – remote	£50.00^
Configuration (>20 Licenses)	Quoted – based on requirements	Quoted
Installation	Quoted – based on requirements	Quoted
Number Port (out – each line)	Porting the service to another provider	£20.00^

Core Hardware

Product	Unit (each)	Monthly or One-off	Price
Standard License	User	Monthly	£15.00
Horizon Desktop Soft Phone (PC)	User	Monthly	£2.50
Horizon Desktop Soft Phone (MAC)	User	Monthly	£2.50
Horizon Smart Phone App (Android)	User	Monthly	£2.50
Horizon Smart Phone App (MAC)	User	Monthly	£2.50
Polycom VVX 150	Handset	One-off	£75.00
Polycom VVX 250	Handset	One-off	£125.00
Polycom VVX 450	Handset	One-off	£155.00
Polycom VVX 500	Handset	One-off	£195.00
Polycom VVX 600	Handset	One-off	£250.00
Power Supply (desk phone)	Handset	One-off	Quoted
Microsoft Teams License	User	Monthly	Quoted
Direct Routing License	User	Monthly	Quoted

* Microsoft pricing changes regularly, for up-to-date information on Microsoft Licensing, please contact the Business Solutions Team for more information.

Delivery Fees

Product	Monthly or One-off	Price
1-10 Handsets	One-off	£15.00
11-30 Handsets	One-off	£30.00
31-50 Handsets	One-off	£35.00
51-79 Handsets	One-off	£55.00
80-100 Handsets	One-off	£75.00
101-150 Handsets	One-off	£100.00
151-200 Handsets	One-off	£125.00
201-250 Handsets	One-off	£145.00
251+ Handsets	One-off	Quoted

Phone call charges can be found in our [separate Ogi Pro Voice price guide](#).

Ogi Pro Voice Lite

These services are designed for micro and small businesses.

Set-up

Option	Note	Price
Installation	Quoted – based on requirements	Quoted
Delivery	Up to 10 devices ordered together	£9.95

Products

Product	Monthly	12-Months	24-Months	36-Months
Ogi Pro Voice Lite	£7.50	£6.00	£6.00	* **

*36-Month Broadband + Ogi Pro Lite contract is a bundled price.

**£0.00 for the first license only, all additional licenses will be charged at the 12-Month price.

Core Hardware

Product	Unit (each)	Monthly or One-off	Price
Polycom VVX 150	Handset	One-off	£85.00
Polycom VVX 250	Handset	One-off	£125.00
Polycom VVX 450	Handset	One-off	£160.00
Cisco ATA 192	Handset	One-off	£60.00

Phone call charges can be found in our [separate Ogi Pro Voice Lite price guide](#).



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